

Resources

Call the toll free Domestic Violence Hotlines below to get a referral to the advocacy agency near you.

Washington State Hotline

V/TTY 800-562-6025

National Hotline

**800-799-SAFE (7233)
TDD 800-787-3224**

CLEAR (free legal advice)

888-201-1014

Web sites

Contact the courts at

www.courts.wa.gov/

Division of Child Support

www.dshs.wa.gov/dcs/

Northwest Justice Project

www.washingtonlawhelp.org

Secretary of State Information

www.secstate.wa.gov/acp/

E-mail

DCS-CRU@dshs.wa.gov

**Call the DCS office nearest you or
call 800-442-KIDS (5437) to find
the office handling your case.**

DCS Offices

**Everett 800-729-7580
425-438-4800**

**Fife 866-243-4449
253-922-0454**

**Kennewick 800-345-9981
509-374-2000**

**Olympia 800-345-9964
360-664-6900**

**Seattle 800-526-8658
206-341-7000**

**Spokane 800-345-9982
509-363-5000**

**Tacoma 800-345-9976
253-597-3700**

**Vancouver 800-345-9984
360-696-6100**

**Wenatchee 800-535-1113
509-886-6800**

**Yakima 800-441-0859
509-249-6000**

**Headquarters 800-457-6202
360-664-5000**

How to Work With Child Support When Family Violence is a Problem

**Are you afraid
of retaliation,
harassment or
threats because
of child support
payments?**

***Physical abuse and threats
by one person against
another is a crime.***

***Here are some ways to protect
you and your family.***

**Call the public assistance Call
Center at 877-980-9180, if you and
your children are receiving TANF.**

Tell your case worker you are afraid of what will happen if child support is collected from the other parent.

- If your help puts you or your children at risk, you can be excused from helping the Division of Child Support (DCS) collect child support. We call this a “good cause claim.”
- If you qualify, public assistance tells DCS to stop all collection actions or to work on your case without your help.
- If you do not qualify, ask for a fair hearing.

Call DCS at 800-457-6202

Tell us if our actions endanger you and your family. We can put a Family Violence Indicator on your case. The indicator stops us from sharing your information with other states. It also alerts us to your situation.

Other steps you can take:

- Send us a copy of any protection order.
- Ask for a Report of Family Violence form to report a threat or an actual event.

**Write DCS at PO Box 11520,
Olympia, WA 98411**

- Ask us to stop collecting child support. If collecting current support endangers you or your family, we can stop collecting the support owed to you.

If the other parent owes back support to Washington State, DCS will continue to collect it even if we stopped collecting current support.

- Ask for a Conference Board to have us stop collecting back child support owed to the state. The Conference Board process allows you to tell us why we should stop collecting.

**If DCS stops collecting child
support, the other parent’s duty to
pay support does not end.**

- If a child support order exists, the noncustodial parent still owes you support.
- Unpaid support is a debt that gets larger over time.
- Collection of a large debt could cause you future safety problems.

More steps you can take

Call the police. Dial 9-1-1

You can file a report with the police. If you left home and must go back, to get clothes and other valuables, ask the police to go with you.

**Call the 24-hour Domestic Violence
Hotline at 800-562-6025.**

Persons answering the hotline refer you to county programs that help with safety planning and will:

- Find a confidential shelter in your area
- Provide counseling with a trained victims advocate
- Put you in contact with others who can help and encourage you and your family.

**To Order a Safety Plan
Pocket Guide (DSHS 22-276)
call: 360-586-6360
or 800-865-7801
or go to the Department of
Printing web [https://fortress.
wa.gov/prt/printwa/wsprt](https://fortress.wa.gov/prt/printwa/wsprt)**